

# TRUE NORTH SNOW MACHINE OPERATOR'S MANUAL



## **Contact Information**

Le Maitre Special Effects, Inc.

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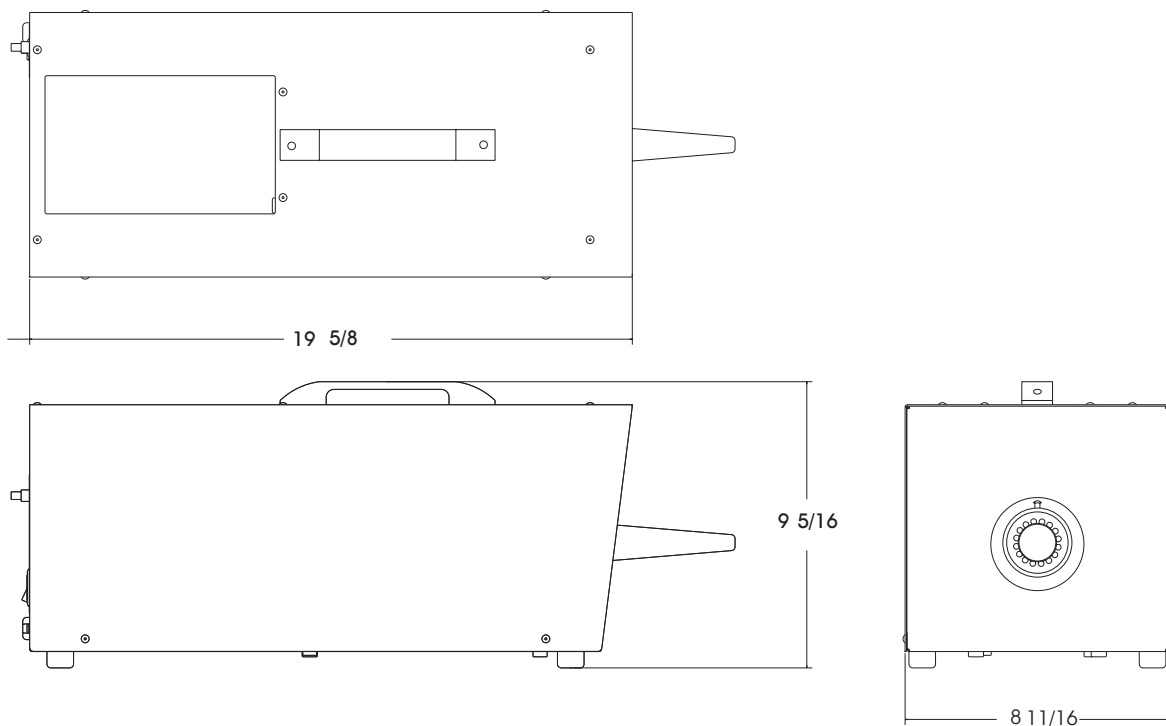
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### **USA**

1915 Dove Street, Port Huron, MI 48060

# Warning

- ⇒ For inside use only; keep this device dry to prevent danger of electric shock.
- ⇒ Use in 3-prong grounded electrical outlets only.
- ⇒ Always unplug the machine before filling its tanks.
- ⇒ Keep snow machine upright.
- ⇒ Turn off or unplug when not in use.
- ⇒ No user servicable parts inside. Refer to your Le Maitre Special Effects dealer or other qualified service personnel.
- ⇒ For adult use only. Snow machine must be installed out of the reach of children. Never leave the unit running unattended.
- ⇒ Never aim the output nozzle directly at people.
- ⇒ Locate the snow machine in a well-ventilated area. Never cover the unit's vents. In order to guarantee adequate ventilation, allow a free air space of at least 1" around the sides and top of the unit.
- ⇒ Never add flammable liquids (oils, gases or scent) to the snow liquid.
- ⇒ Use only True North Snow Fluid in the machine.
- ⇒ Always make sure there is sufficient fluid in the tank to prevent damaging the pump if run dry.



# Unpacking & Inspection

Before beginning initial setup of your Le Maitre Special Effects Snow Machine, make sure that there is no evident damage caused by transportation. In the event that the unit's housing or cable is damaged, do not plug it in and do not attempt to use it until after contacting your Le Maitre Special Effects dealer for assistance.

## Setup

- ⇒ Remove the machine from the shipping box and check that the nozzle area is clear of all material.
- ⇒ Place snow machine on a flat surface and remove snow liquid tank cap.
- ⇒ Fill with True North Snow Fluid. When filled, place the cap back on the liquid tank.

## Operations

- ⇒ Plug power cord into a grounded electrical outlet. Turn power switch on rear of unit to "ON" position.
- ⇒ Use the adjustable knob to turn on the pump and regulate the volume of snow output.

Your True North Snow Machine may be installed at floor level or suspended overhead with an optional hanging bracket. When mounting the unit overhead, it is important that the snow does not shoot directly at anyone's face. Whatever installation method you choose, do not allow the unit to have more than a 15 degree angle of inclination.

## Maintenance

Do not allow the snow liquid to become contaminated. Always replace the caps on the snow liquid container and the snow machine liquid tank immediately after filling. Before storing, flush out system with clean water.

## Important

Always monitor tank fluid level during operation. Running a snow machine with no fluid can permanently damage the unit.

If you experience low output, mechanical noise or no output at all, unplug immediately. Check fluid level, the external fuse, remote connection and power from the wall. If all of the above appear to be okay, plug the unit in again. If snow does not come out after 30 seconds, check the hose attached to the tank to make sure there is fluid going through the hose. If you are unable to determine the cause of the problem, return the machine to your Le Maitre Special Effects dealer.

Use only Le Maitre Special Effects True North Snow Fluid.

## Warranty

All warranty is one year parts and labor unless specified and is on manufacturer defects only. Abuse or poor maintenance is not accepted. Le Maitre fluids must always be used. Any trace of other fluids will automatically void ALL warranties. Accept no substitutions as there are no exceptions to this rule. Proof of purchase or proof of sale must always accompany any warranty returns. An RA (Return Authorization) number must be noted on the outside of any box returned to our facilities. Any packages without a clearly marked RA number will not be accepted by our receiving department. Freight on warranty items are freight prepaid to our facility and we will prepay freight back to you facility after repairs, by the most economical means available. Should you require the item express-returned, then you are responsible for any difference in freight cost.

## Return

Return of any product must be done within 30-days of purchase. The package must be returned freight prepaid and the RA number clearly marked on the outside of the box. A restocking charge of up to 25% may be levied. Only credits are issued to the dealers account. Any product not returned within 30-days is considered purchased.

## Warning

Le Maitre Special Effects, Inc. considers all of its products to be safe for the use in the application it was intended. Le Maitre Special Effects takes no responsibility for misuse or incorrect use. Always refer to equipment owner's manual for proper use.